



Holiday FEAST

Frequently Asked Questions

Does my Feast come frozen and do I need to freeze it?

Feast comes refrigerated and ready to finish in the oven. Store it in the refrigerator until you are ready to follow the included finishing instructions.

I lost my finishing instructions. Can you send a replacement?

You can download our finishing instructions from our websites at veggiegrill.com/feast or nextlevelvg.com/feast.

How long is Feast good for after I pick it up?

Feast expires 3 days after pickup. Be sure to finish and enjoy within 3 days! Leftovers can be reheated and enjoyed for a few more days following initial finishing.

I need more food - can I add another side or dessert?

Feast is available for online pre-ordering until December 21, with a 72-hour minimum lead time for pickup. We will also have a limited quantity of Feasts available in-store for purchase on December 24 – call your local store to find out if we still have any in inventory that day!

Can Feast be delivered?

At this time, Feast is only available for pickup in store.

I'm having trouble with the online ordering site - how do I place my order?

Be sure to select your pickup location, date (between December 18 - 24) and time (during our regular business hours - we close at 4 pm on Christmas Eve) before starting your order.

I have a discount code. How do I use it?

You can enter any promotional codes at checkout.

Can I use gift cards towards my Feast purchase?

Yes, you can enter your gift card information when checking out.

Will I earn rewards coins for my Feast purchase?

Feast is sold through our catering site, which is currently not eligible for earning rewards coins. However, please reach out to us at chitchat@nextlevelvg.com and we'd be happy to award points manually to your rewards account for your purchase.